SNEHA SINGH

SOFTWARE QUALITY ASSURANCE ANALYST | POWER BI DATA ANALYST

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∞ KNOW MORE ABOUT ME HERE – *www.isnehasingh.com*

PROFILE HIGHLIGHTS

- Dedicated and results-oriented QA Professional with 8 years of extensive experience on Web and Mobile based applications.
- Proficient in creating reports and analytics using Power BI.
- Led a team in executing end-to-end quality assurance activities for multiple products and ensured seamless product delivery within deadlines.
- Experience of being a QA owner of the product and delivering quality product.
- Team player and effective communicator with strong analytical skills.
- Strong decision-making leadership skills and acceptance of responsibility.
- Experience of presenting product in organization's annual summit.
- Experience of working in both Agile and Waterfall models.
- Expertise in Software Development/Testing Life Cycle process and Software testing methodologies.
- Experience in Defect tracking, test management, weekly reports with test tools like JIRA, Miro, One Note.

WORK EXPERIENCE

DEC '15 – JUNE '19 & JUNE '21 – PRESENT
Yardi Software's Pvt. Ltd. – As Senior Software QA Analyst

SEP '13 – DEC '15
Vibrant Technologies – As Test Analyst

SKILLSET

TESTING	SDLC/STLC, Defect Reporting, Test Cases Suite, Functional Testing, Database Testing, Performance Testing, Regression Testing, Sanity/Smoke Testing & Other.
METHODOLOGY	Agile, Waterfall, V-model, Kanban
DEFECT REPORTING	Microsoft Excel, JIRA, yCRM
ANALYTICS TOOL	Power BI
CI/CD	TeamCity
PLATFORM	Windows, Android, iOS
DATABASE	SQL
OTHER	MIRO, Confluence

PROJECTS

Company – Yardi Softwares   DEC '15 – JUNE '19 & JUNE '21 – PRESENT
Role: Product Lead - QA
Current Products: Yardi Senior Living Suite - Elevate Senior IQ, Voyager, CRM, EHR, Café
Other: Yardi Inspections, Yardi Single Family Homes Suite – Voyager, CRM, Café

- Ensuring product quality by utilizing right testing methodologies as per the requirement.
- Creating BI reports/analytics dashboards as a running model to get insight from data. As product is around business intelligence.
- Maintaining test environments, databases, build deployments, licenses.
- Database testing – verifying the entries in tables, indexes and other requirements.
- Hiring and curating high performing team.
- Act as a bridge between different stakeholders (like Product manager, Customer representative, Engineering Managers etc.) in order to prioritize work stream and successful delivery.
- Weekly status reports of the test plan execution to the stakeholders.
- QA sign-off and release notes for every release.

Company – Vibrant Technologies   Sep '13 – Dec '15
Role: Test Analyst
Product: Enterprise Management System
- Identifying the required test scenarios and developed test cases based on User Interfaces and functional specifications.
- Performing Initial Unit Testing, Bug Reporting, Regression Testing, Regional Regression Testing, Smoke Testing, Sanity Testing, B-Testing.
- Designed Test approach documents with estimation and Requirement Traceability Matrix.
- Defect logging, root-cause-analysis of defects and classifying the priority on the basis of severity.

EDUCATION

- Bachelor of Technology, Computer Science & Engineering (2009 – 2013)
  CGPA – 9.96, Honors degree
- Elementary education with 1st division.

SOME INTERESTING READS

- Product Lifesavers: QA's Crucial Role in Elevating Product & its Success!
- Beyond the HYPE: The Reality of Automation Testing's Limits and Risks compared to Manual Testing